


School Conflict?

Anticipate, Analyze, Act - Manage!

Presented by Jen Schwanke



Experience a high-energy, high-impact virtual session, and gain immediate practical tips to manage conflict in your schools. Part facilitator-led, part workshop, and part seminar-style reflection, this session will provide insight and ideas to change how we think about conflict and how to embrace it for long-term success.

9 a.m. - Noon CDT
July 31, 2024
Live on Zoom and
Asynchronously for
60 days
3 PD Hours



Part 1 - Conflict - A Closer Look

Learn to embrace conflict rather than running from, denying, or deflecting it. Examine your current mindset, identify your current conflict management strategies, and consider one immediate and impactful change to improve your management of conflict. Explore:

- Types of conflict
 - Productive vs. Damaging
 - What is your responsibility in managing others?
 - Typical conflicts
 - How can we embrace productive conflict?
 - How might systematic changes reduce damaging conflict?
 - Twelve mindset skills
- Closing Activity: "The One Thing"

Part 2 - Anticipate, Analyze & Act

Applying some of the learning from Part 1, attendees will consider a practical problem-solving cycle to address conflict.

- Anticipate
 - Conflicts you can predict
 - Conflicts that might be percolating
 - Analyze
 - Reviewing facts, feelings, and perspectives
 - Checking your own bias
 - Defining the real problem
 - Act
 - Steps to take to move conflict from damaging to productive
- Closing Activity: "Yeah, but..."

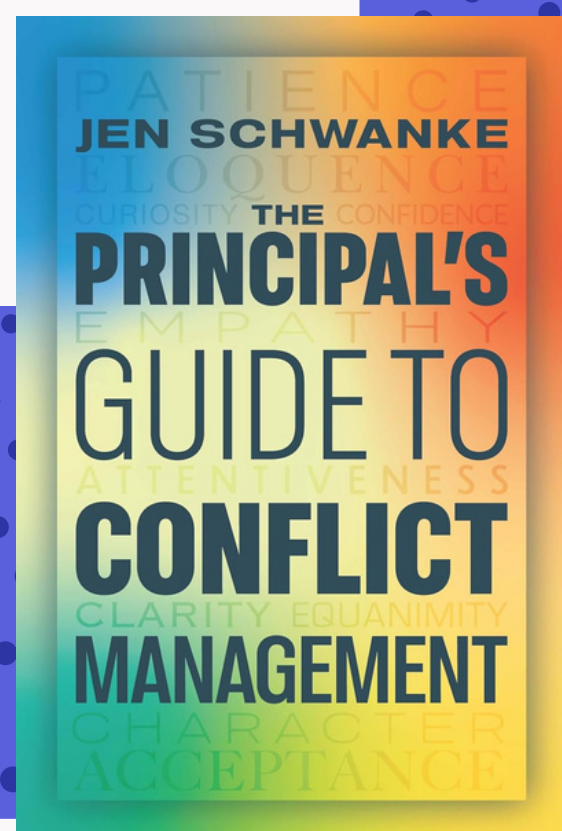
Part 3 – Specific Conflict... and You

In the final part of our session, we will study some of the typical conflicts present in school and apply the anticipate—> analyze—> act cycle to successfully manage them. Attendees will consider conflict management as an ongoing "get to" rather than "have to."

- Common Conflicts
 - Teachers, parents, students
- Using the AAA cycle
- Addressing informally, formally, or somewhere in between those blurred lines
- Empowering others to manage their own conflict response
 - Culture, teamwork, and shared efficacy
 - Identifying barriers
- When the conflict is... YOU

Closing Activity:
Final feedback, summaries,
& takeaways

You will have the chance to order Jen's new book!



Jen Schwanke, Ed.D., is a longtime educator, teaching and leading at all levels. She is the author of four ASCD books, including the just-released, *The Principal's Guide to Conflict Management*. She has written and presented for multiple state and local education organizations, and has provided professional development to various districts in the areas of school climate, personnel, and instructional leadership. An instructor in educational administration at Miami University of Ohio, Dr. Schwanke currently serves as a Deputy Superintendent in Ohio. You can find her on her website at jenschwanke.com, on X at [@jenschwanke](https://twitter.com/jenschwanke), and on Instagram [@DrJenSchwanke](https://www.instagram.com/DrJenSchwanke).

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Organization/School _____

Address: _____ City: _____

State: _____ Zip: _____ Phone: _____ Fax: _____

Name/Position: _____

Email: _____

IL ASCD Membership # _____ IEIN # _____

If you need to add more names, please duplicate this registration form.

Early Bird (Until 5/15/24)	IL ASCD member Each	1 Person Each	2 People Each	3 People Each	Student/ Retiree Each
_____ \$179	_____ \$195	_____ \$244*	_____ \$234**	_____ \$224**	_____ \$99**

* Includes 1 year membership

** 2 or more attendees from the same school district/organization. Does not include membership.

(Call for Info on larger team discounts 618 203 3993)

Conference Fees \$ _____

IL ASCD 1 year Membership Fee (add \$49) \$ _____

Kindle Book: *The Principal's Guide to Conflict Management* (Add \$30.96) \$ _____

Total Registration Fees \$ _____

The registration deadline is July 24, 2024. A \$15.00 fee will be charged for cancellations made in writing prior to the deadline. No refunds will be given after the deadline. Confirmation will be sent via e-mail after your registration is processed. Registrations can be transferred to another individual by faxing information to 309-438-5364 or by emailing mdrhoa1@ilstu.edu.

**Illinois ASCD is an ISBE
Approved Provider**

**Illinois ASCD is CPS
Approved Provider: #24595**

How to register:

Online: Use your Visa, MasterCard, Discover, or American Express card at <http://www.illinoisascd.org>

Call: 800-877-1478 or 309-438-2160, Mon. - Fri. 8:00 a.m. - 4:30 p.m. and use your Visa, MasterCard, Discover, or American Express.

Mail: Send completed form with check or copy of PO to: IL ASCD Schwanke, Illinois State University, Conference Services, Campus Box 8610, Normal, IL 61790-8610.

Fax: Fax completed form to 309-438-5364 using your Visa, MasterCard, Discover, or American Express or a copy of school P.O.

Email: Email a completed registration form and approved PO to mdrhoa1@ilstu.edu.

Payment Information:
 (Payment or purchase orders MUST accompany registration form)

_____ Check made payable to Illinois State University enclosed

_____ Purchase order ENCLOSED. Purchase order #: _____

_____ Charge Credit Card: ___Master Card ___ Visa ___ Am/Ex ___ Discover
 Account Number _____

Expiration: (Month/Year MM/YY) and 3 Digit CVV code _____

Name on Card _____