

# NEED TO RE-POSITION YOUR SCHOOL POST-COVID?

## Empathic Leadership to Effective Action: How to Use **EMPATHY INTERVIEWS** To Lead Meaningful Change in a School Community AN AFTER-SCHOOL VIRTUAL WORKSHOP SERIES

### USE EMPATHY INTERVIEWS TO:

- DEVELOP COMMUNITY
- IMPACT CHANGE FROM WITHIN
- LEVERAGE YOUR STAFF TALENTS
- FIND SOLUTIONS IN YOUR SCHOOL
- ENHANCE YOUR SCHOOL'S CONTEXT
- REFLECT AND EXPAND PEER PRACTICE
- IDENTIFY USES OF EXISTING RESOURCES

### Workshop Objectives: Participants will...

- Gain background knowledge in what empathy interviews are and how they can be leveraged in schools.
- Build experience setting the context and conducting empathy interviews through modeled interviews, peer practice, and safe practice in their schools.
- Develop a personalized implementation plan for conducting empathy interviews and acting on the information gained from the interviews.

### Day 1: Empathy Interviews 101: The What and Why

In this first of three sessions, participants will learn about the essentials of empathy interviews, specifically what an empathy interview is and how it's distinguished from other methods of gathering qualitative data; why they are an effective leadership tool in schools; essential elements in setting up the interview to build trust and support honesty; and how the Design Thinking Process – beginning with empathy interviews – can be used in schools. School leadership will be contextualized in terms of being designed to meet the needs of those served in the school community.

[Click to View Day 1 Objectives and Program](#)



Presenters: [Mark Janka](#) and [Melissa Resh](#),  
Co-Founders of Empathy Ed Design, LLC

### Day 2: Empathy Interviews 102: Practical Experience Using Empathy Interviews

Participants will engage in hands-on training in the use of the Empathy Interview Pathway. We'll dig deeper into the specifics of setting up the interview; how to establish norms and understanding of confidentiality and use of the information; and ways to build trust and comfort in holding space for the interviewee. Participants will then observe and reflect on a trainer-led fishbowl demonstration of an empathy interview before gaining practical experience conducting an empathy interview, capturing notes from an interview, and synthesizing information gleaned from an interview.

[Click to View Day 2 Objectives and Program](#)

### Day 3: Empathy Interviews 103: Action Planning for Use of Empathy Interviews

Participants will reflect on their experience conducting empathy interviews (homework) and share that reflection with one another. We'll shift to discuss various implementation models and data analysis options with the focus being on each participant fleshing out an action plan to implement following the conclusion of the series. Time in session will be spent identifying who to interview and why; when to conduct interviews; who else needs to be included in the process; how the data will be analyzed; and how to determine concrete next steps following empathy interviewing. Finally, participants will run through a protocol to gain feedback on their action plan and modify based on ideas gleaned through collaboration.

[Click to View Day 3 Objectives and Program](#)

**A Virtual Workshop Series**  
**Live on Zoom & Asynchronous**  
**Three, 2-hour sessions**  
**4:00 - 6:00 PM, CT**  
**February 8, 22 & March 8, 2023**  
**6 PD CREDITS**

**WHO SHOULD ATTEND:**  
**DISTRICT ADMINISTRATORS**  
**PRINCIPALS, APs,**  
**TEACHER LEADERS,**  
**DEPT CHAIRS, PLC TEAMS,**  
**ASSOCIATION LEADERS**

# Empathic Leadership to Effective Action: How to use Empathy Interviews to Lead Meaningful Change in a School Community

Presented by Melissa Resh and Mark Janka

Live On-Line - Zoom.us and Asynchronously

February 8, 22 & March 8, 2023 - 4:00 - 6:00 pm, CT



Organization/School

Address: \_\_\_\_\_ City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_ Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Name/Position: \_\_\_\_\_

Email: \_\_\_\_\_

IL ASCD Membership # \_\_\_\_\_ IEIN # \_\_\_\_\_

**If you need to add more names, please duplicate this registration form.**

Early Bird (Until 11/30/22)	IL ASCD member Each	1 Person Each	2 People Each	3 People Each	Student/ Retiree Each
____\$179	____\$195	____\$244*	____\$234**	____\$224**	____\$99**

\* Includes 1 year membership

\*\* 2 or more attendees from the same school district/organization. Does not include membership.

**(Call for Info on larger team discounts 618 203 3993)**

Conference Fees \$ \_\_\_\_\_

IL ASCD 1 year Membership Fee (add \$49) \$ \_\_\_\_\_

Total Registration Fees \$ \_\_\_\_\_

The registration deadline is February 1, 2023. A \$15.00 fee will be charged for cancellations made in writing prior to the deadline. No refunds will be given after the deadline. Confirmation will be sent via e-mail after your registration is processed. Registrations can be transferred to another individual by faxing information to 309-438-5364 or by emailing [mdrhoa1@ilstu.edu](mailto:mdrhoa1@ilstu.edu).

## Payment Information:

(Payment or purchase orders MUST accompany registration form)

\_\_\_\_ Check made payable to Illinois State University enclosed

\_\_\_\_ Purchase order ENCLOSED. Purchase order #: \_\_\_\_\_

\_\_\_\_ Charge Credit Card: \_\_Master Card \_\_Visa \_\_Am/Ex \_\_Discover  
Account Number \_\_\_\_\_

Expiration: (Month/Year MM/YY) and 3 Digit CVV code \_\_\_\_\_

Name on Card \_\_\_\_\_

**Illinois ASCD is an ISBE  
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**Illinois ASCD is CPS  
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## How to register:

**Online:** Use your Visa, MasterCard, Discover, or American Express card at <http://www.illinoisascd.org>

**Call:** 800-877-1478 or 309-438-2160, Mon. - Fri. 8:00 a.m. - 4:30 p.m. and use your Visa, MasterCard, Discover, or American Express.

**Mail:** Send completed form with check or copy of PO to: IL ASCD Janka/Resh, Illinois State University, Conference Services, Campus Box 8610, Normal, IL 61790-8610.

**Fax:** Fax completed form to 309-438-5364 using your Visa, MasterCard, Discover, or American Express or a copy of school P.O.

**Email:** Email a completed registration form and approved PO to [mdrhoa1@ilstu.edu](mailto:mdrhoa1@ilstu.edu).